

**CONDITIONS OF ENTRY
VIKING TRAVEL TRADE OCEAN INCENTIVE
JUNE AND JULY 2024**

1. Information on how to enter, mechanics of entry, and Prizes form part of these Conditions of Entry. Entry into the promotion is deemed acceptance of these Conditions of Entry.
2. Entry is open to residents who are registered travel agents & consultants of Australia and New Zealand and are 18 years of age and above (entrants). Employees (and their immediate families) of the promoter, are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
3. The Promoter is Viking River Cruises Australia Pty. Ltd ABN 81 131 274 372, 601/66 Wentworth Avenue, Surry Hills, NSW 2010. Promoter.
4. Promotion commences at 12.01am AEST on 1 June 2024 and ends at 11.59pm AEST on 31 July 2024 Promotional Period.
5. To enter, entrants must, within the promotion period:
 - a. Be a registered and practising travel agent or agency at the time of entry and Prize redemption, enrolled in the Rewards by Viking programme by 31 July 2024 with an active membership ID and meet the Rewards by Viking membership criteria as outlined in the Rewards by Viking Terms & Conditions.
 - b. Make a confirmed new Viking Ocean booking with the deposit paid.
 - c. Visit www.vikingincentive.com and answer the question: Tell us in 25 words or less the reason you recommend Viking to your client and why. The winners will be judged based on the most insightful and creative answer.
 - d. Each new confirmed booking made during the Promotion Period gives the agent the ability to submit a separate entry in the Draw. The more confirmed bookings an agent makes during the Promotional Period, the more chances they will have to win.
6. By entering, entrants agree to the competition Terms and Conditions.
7. The Prize: Three agents will win \$5,000 Rewards by Viking Point and 8-Day Viking Mediterranean Ocean Voyage. Valid for travel in February, April, October or November 2024 or 2025. Viking will endeavour to book the winners preferred sailing date, however, a specific sailing date cannot be guaranteed and is subject to availability. The Prize is a category veranda (V1) stateroom, a paid upgrade can be requested subject to availability and the cost is the difference between the veranda stateroom and the higher stateroom category.

8. Entries will be deemed accepted based on the date on which the booking was confirmed and the deposit has been paid. Entries received will be considered final by the Promoter. There is no cost to enter the promotion.
9. The winners will be judged from all eligible entries at 10.00am AEST on 15 August 2024, at MDSA, Level 16, 1 Denison Street, North Sydney, NSW, 2060. The winners will be those who provide the most insightful and creative answers to the question: Tell us in 25 words or less the reason you recommend Viking to your client and why.
10. The winners will be notified by phone and in writing immediately after the winners have been judged, and will be announced on vikingincentive.com from 19 August 2024, for a minimum of 28 days.
11. Within a reasonable time frame after the winners' acceptance and within one month of the Prize Draw, the Prize will be automatically credited to the Prize Winners's Viking Rewards Account, provided that they are still current and active Viking Rewards Member as per the Rewards by Viking Terms & Conditions.
12. The Promoter is not responsible thereafter for the manner in which the Rewards by Viking Points are credited or any characteristics of those points. Rewards by Viking Points awarded must be redeemed in accordance with and subject to the Rewards by Viking programme, and any other terms and conditions disclosed at the time of redemption.
13. The redemption of the \$5,000 Rewards by Viking Prize is subject to the availability of rewards that may be obtained through the Rewards by Viking programme.
14. To redeem this cruise component of the Prize and book departure date winners must contact Melanie Gray Viking at insidesales.anz@viking.com or calling 138 747. The Prize must be redeemed and booked by 30 November 2024. If Prize is not redeemed by 30 November 2024 the Prize will be forfeited.
15. All elements of the cruise Prize must be taken together. The winner and their travel companion must travel together. Flights, transfers, and visas are not included. All meals, other than those as specified on board, transfer fees, travel to and from departure point, passports, Visas, telephone charges, laundry, additional nights or upgrades and any other personal expenses and travel insurances, are the responsibility of the winner. If for any reason you are unable to accept the prize as stated, and within the dates indicated, you will forfeit the prize. In the event of unforeseeable natural disaster, state of emergency, war, or any other circumstance beyond the control of Viking, Viking reserves the right to cancel, terminate, modify, or suspend the Prize redemption.
16. The Prize is not transferable or exchangeable and cannot be taken as cash. The Prize must be taken as offered and cannot be varied. If for any reason the winner is unable to accept the Prize as stated, the winner will forfeit the Prize and no compensation will be given in lieu. The Promoter accepts no responsibility for any tax implications that may

arise from the Prize winnings. The Prize value is accurate as of 29 May 2024, and the Promoter is not responsible for any variation in values. Prize values are in Australian dollars and recommended retail price includes GST where applicable. Prize supplier conditions apply.

17. The winners must be a minimum of 18 years of age. Prize Terms & Conditions apply. The Prize is subject to availability. Any changes or costs incurred outside the elements purchased using the Grand Prize points will be the sole responsibility of the winners.
18. If any portion of the Prize is unavailable, for whatever reason, the promoter reserves the right to substitute the Prize, or that element of the Prize, for a Prize of a similar theme and of equal value, subject to State regulation and subsequent approval.
19. The Promoter does not exclude any rights and remedies in respect of goods or services under the Australian Consumer Law in the Competition and Consumer Act 2010 Australian Consumer Law which cannot be excluded, restricted or modified. However, the remainder of this clause will apply to the fullest extent permitted by law and the Promoter shall not be liable for any loss or damage whatsoever which is suffered including but not limited to indirect or consequential loss or for any personal injury suffered or sustained in connection with any Prize/s except for any liability which cannot be excluded by law. The Promoter is not responsible for any incorrect or inaccurate information, either caused by entrant or for any of the equipment or programming associated with or utilised in this Promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of this competition including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.
20. Entrants can only enter in their own name. Entrants who provide incorrect, misleading, or fraudulent information are ineligible to participate in the promotion and all entries of an entrant who is deemed by the promoter to have provided incorrect, misleading, or fraudulent information may, at the discretion of the promoter, be deemed invalid. The promoter reserves the right to request the entrant produce within the requested time appropriate photo identification or other documentation to the Promoter's satisfaction, at its sole discretion to confirm the entrant's identity, age, residential address, eligibility to enter and claim a Prize, and any information submitted by the entrant in entering the promotion, before issuing a Prize. If the documentation required by the promoter is not received by the promoter or its nominated agent or an entrant or entry has not been verified or validated to the promoter's satisfaction, then all the entries of that entrant will be ineligible and deemed invalid.
21. It is a condition of accepting the Prize that the winners may be required to sign a legal release in a form determined by the promoter in its absolute discretion.
22. The Prize will only be awarded following any winners validation and verification that the Promoter requires in its sole discretion.

23. The Promoter and its associated agencies and companies are not liable for any loss including, without limitation, indirect or consequential loss, damage, personal injury or death which is suffered or sustained including but not limited to that arising from any person's negligence in connection with taking any Prize or using any Prize, except any liability that cannot be excluded by law in which case that liability is limited to the minimum allowable by law.

24. The Promoter and its associated agencies and companies are not responsible for any problems, delays or technical malfunction of any telephone or network or lines, servers or providers, fax equipment, computer equipment, software, traffic congestion on any phone network or lines, or any combination thereof, or any injury or damage to an entrant's or any other person's computer related.